



## Cheapa Terms and Conditions

Conditions for Campervan & Motorhome Rental (Australia)

Valid 1 April 2017 to 31 March 2018

### Summary of Rental Conditions

This document contains a brief summary of our rental conditions. The full details of our rental contract do apply. Rates quoted are in Australian dollars.

### Rates Include

- 2WD vehicles unlimited kilometres
- 4WD vehicles 300 kilometres per day
- 10% GST
- Kitchen Kit
- Cheapa Welcome Pack
- Personal check out and check in service
- Pre-hire cleaning fees
- Vehicle Consultation Fee
- Camp Ground guides
- 24 hour roadside assistance

### Long Hire Discount

21+ - 9% off rates

- These discounts do not apply to the 'value pack' component of the rental.
- Multiple rentals are eligible for the long-term discount.
- There are no further long-term discounts available on rates.

### Early Bird Discount

An Early Bird discount of 5% off the daily rental rate will apply to rentals that commence 180 days after the date of booking. This discount does not apply to the Value Pack component. The Early Bird discount can be combined with long term discounts.

### Value Pack

The Value Pack is payable at

- AU\$37.50 per day (max charge 35 days rental \$1312.50) for HiTop and 2 Berth Shower and Toilet
- AU\$48.75 per day (max charge 50 days rental \$2,437.50) for 4, 6 Berth and 4WD camper

in addition to the daily rental rate and can only be done via Gallivanting Oz, not at the branch.

**The Value Pack Includes:**

- VIP Cover (Liability Option Two)
- 3% Administration Fee/Taxes
- Linen and Bedding Kits
- Initial set of Toilet Chemicals
- Extra Driver Fees
- Pre-purchased Gas Bottle
- Camp Chairs and Table
- Baby or Booster Seats (on request)

The Value Pack does not include the Broome Surcharge.

- The minimum amount payable per rental segment for a Value Pack will be based on the minimum rental period applicable for your rental.

**Booking Amendments**

If you wish to make any changes to your booking (including a voluntary downgrade), the booking will be calculated by using either the original flex rate or the flex rate that is valid at the time of the booking change, depending on whichever rate is higher. There are no exceptions to this rule. The following situations are classified as booking alterations:

- Change of date for vehicle pick up or drop off
- Change of location (depot) for vehicle pick up or drop off
- Change of vehicle category
- Name change

If an amendment is made to the rental dates within 14 days of collection, no refund will be made if the length of hire is shortened (that is; the rental will be charged at the number of days originally booked). A relocation fee may apply if the collection or return location is amended within 14 days of vehicle pick up or if notification occurs during the hire.

Please note that amendments may result in the daily rental rate to be recalculated at the rate applicable on the date of the amendment for the entire rental period.

**Booking Amendment Fee**

The first change only is at no charge. The first change may involve several aspects of the reservation. The second and subsequent changes are at AU\$25 per aspect, per change.

**Rental Extension**

If the guest wishes to extend the rental whilst on hire, they must first obtain authorisation from Cheapa Campa Reservations. This is subject to availability. The extra cost (current rate) of an extended rental must be paid by credit card over the telephone or at a Cheapa Campa Branch immediately on confirmation of the rental extension.

Whilst on hire if you decide to extend your rental duration (changing drop off date) by 2 days the same flex rate is used that applied on the day when you made your original booking. If you extend by 3 days or more, the booking change rule applies as outlined above.

Failure to obtain authorisation will result in the renter being charged double the daily applicable rental rate.

### **Other Cheapa Campa Rates**

Flex Rates are completely separate to any other rate or special you may have. Flex Rates do not replace these other rates or specials; rather Flex Rates offer you another choice. Flex Rates only apply to new bookings. Cheapa Campa will not accept cancellations of any other rate scheme that are then re-booked using Flex Rates or vice versa. Flex Rates cannot be combined with any other rate scheme.

### **Rental Charges**

Rentals are charged per calendar day. The day of the pick-up is calculated as the first day of rental and the day of return is calculated as the last day of rental. Vehicles must be returned within branch hours.

Standard Rates - When a rental moves from one rate season into the next, the calculation is based on both rates.

Flex Rates - The flex rate that is available at the time of booking for the first rental day determines the daily rental rate for the entire rental period up to the 7th day. All rental days from the 8th day on are counted as a new booking and the flex rate that applies for the 8th day will be used from then on, the flex rate that applies for the 15th rental day will be used from then, etc.

Flex Rates can change on a weekly basis, based on supply and demand until a confirmed booking has been made.

### **Branch Locations**

Cheapa Campa has motorhome branches in Adelaide, Alice Springs, Brisbane, Broome, Cairns, Darwin, Melbourne, Perth and Sydney.

### **4WD Rentals**

The Cheapa 4WD vehicles cannot be rented to or from the Melbourne or Sydney branches.

### **Broome Rentals**

An additional charge of \$1,000 applies to all rentals picking up or dropping off in Broome. This is in addition to the one way fee if applicable. Only the Cheapa 4WD Camper and Cheapa 4WD Trainfinder Camper are available to be rented to and from the Broome branch.

### Branch Opening Hours: (allow 1 hour for collection)

All branches are closed Christmas Day, New Years Day, Good Friday and Australia Day Public Holiday (26 January 2018).

All rentals picking up or dropping off on the following days will incur an additional \$100 surcharge:

- Easter Monday (17 April 2017)
- ANZAC Day (25 April 2017)
- Labour Day Brisbane, Cairns only (01 May 2017)
- Queens Birthday except Brisbane, Cairns, Broome, Perth (12 June 2017)
- Labour Day Adelaide and Sydney only (02 October 2017)
- Queens Birthday Brisbane, Cairns, Broome and Perth only (02 October 2017)
- Boxing Day (26 December 2017)
- Day After New Year's Day (2nd January 2018)
- Labour Day Perth and Broome only (05 March 2018)
- Labour Day Melbourne only (12 March 2018)

\*Dates are correct at time of release. Dates subject to change.

Adelaide, Brisbane, Melbourne, Perth, Sydney branch hours:

- 1 April 2017 – 30 April 2017 8am to 4.30pm seven days a week
- 1 May 2017 – 31 August 2017 8am to 4.30pm CLOSED Sundays
- 1 September 2017 – 31 March 2018 8am to 4.30pm seven days a week

Alice Springs, Cairns branch hours:

- 1 April 2017 – 30 April 2017 8am to 4.30pm CLOSED Sundays
- 1 May 2017 – 31 October 2017 8am to 4.30pm seven days a week
- 1 November 2017 – 31 March 2018 8am to 4.30pm CLOSED Sundays

Darwin branch hours:

- 1 April 2017 – 30 April 2017 8am to 4.30pm CLOSED Sundays
- 1 May 2017 – 31 October 2017 8am to 4.30pm seven days a week
- 1 November 2017 – 19 December 2017 8am to 4.30pm CLOSED Sundays
- 20 December 2017 – 31 March 2018 Branch CLOSED

Broome branch hours:

- 1 April 2017 – 30 April 2017 8am to 4.30pm CLOSED Sundays
- 1 May 2017 – 31 October 2017 8am to 4.30pm seven days a week
- 1 November 2017 – 19 December 2017 8am to 4.30pm CLOSED Sundays
- 20 December 2017 – 31 March 2018 Branch CLOSED

Broome Public Holidays:

- Easter Monday (17 April 2017), ANZAC Day (25 April 2017), Western Australia Day (05 June 2017) and Queens Birthday (02 October 2017) open 8am to 12pm

### Transfer

Vehicles must be collected and returned to our branches (not airports). Transfers to and from the Cheapa Camper depot are not included in the rental price. It is the renter's responsibility to get to and from the branch.

### Kilometres – 2WD Vehicles

Rates include unlimited kilometres.

### Kilometres – 4WD Vehicles

Rates include 300 kilometres per day. 500 kilometre packages are available at a cost of AU\$150 net. Kilometre packs must be prepaid before departure. There is no refund for any unused kilometres. Excess kilometres are charged at AU\$0.40 per kilometre.

### Payment at the Branches

For security reasons, Cheapa Campa will only accept credit card or debit card for rental charges paid on vehicle pick up or drop off. Cash payments will not be accepted at rental branches. The bond of the vehicle is only payable at pick-up by Credit Card or Debit Credit Card. **The Bond cannot be paid with a pre-paid Credit Card.**

### Administration Fees/Taxes (included in the Value Pack)

Our rates include 10% GST.

A charge of 3% of the total cost will be levied to cover administration fees, state government taxes, vehicle registration recovery, duties and associated costs.

### Credit Cards

We only accept Visa, MasterCard, American Express and Diners Club. Visa and Mastercard will incur an additional non-refundable 2% surcharge on any transaction. American Express and Diners Club will incur an additional non-refundable 4.5% surcharge fee on any transaction (including the Bond).

### Exchange Rate / Currency Variations

All credit card transactions are conducted in Australian dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. We do not accept any liability for variances up or down. Refunds by credit card can take up to 21 working days depending on the renter's Financial Institution.

### Rental Duration

The minimum rental for all vehicles is five days.

A 10-day minimum rental period applies between 15 December 2017 and 5 January 2018. During Bathurst and Phillip Island Races (01 October 2017 to 20 October 2017) a 10-day minimum rental period applies from Cairns, Brisbane, Sydney, Melbourne and Adelaide Branches only applied to the Cheapa 4 berth and 6 berth motorhomes.

Minimum rental periods are subject to change during peak periods.

### One Way Rentals

One way rentals are available subject to the minimum rental periods applicable between each city (shown over page). A one-way rental fee of \$350 is charged for one way rentals collecting or dropping off in Broome, Perth, Darwin or Alice Springs. All other one ways will be charged a one-way fee of AU\$150.

The one way fee is waived for each rental segment of 21+ days.

<b>ADL</b>								
7	<b>ASP</b>							
7	14	<b>BNE</b>						
21	21	21	<b>BME</b>					
14	14	7	21	<b>CNS</b>				
14	7	14	14	14	<b>DRW</b>			
7	7	7	21	14	14	<b>MEL</b>		
14	21	21	14	21	21	14	<b>PER</b>	
7	14	7	21	14	21	7	21	<b>SYD</b>

### Driver's Licence and Minimum Age

A current and full motor vehicle driver's licence is required. If the driver's licence is not in the English language then an international driver's licence is also required. An accredited English translation will be accepted in lieu of an international driving permit. The driver's licence must have been held for at least two years and be valid for the whole length of the rental. The original driver's licence must be shown at time of pick-up when the driver is present.

Drivers must be 21 years of age or over.

### Campground Guides

Each vehicle is supplied with a complimentary campground guides.

### Vehicle Consultation

On pick up of the vehicle our staff will provide a vehicle consultation. This includes explaining all the interior and exterior features of the vehicle as well as driving tips.

### Cheapa Welcome Pack

Each vehicle is supplied with a complimentary Cheapa Campa Pack for the first night that includes some essential items.

### General Equipment

Each vehicle is supplied with complimentary general equipment (such as pegs and clothes line, dustpan/brush, fire extinguisher, bucket/hose and broom.)

### Kitchen Equipment

Each vehicle is supplied with complimentary kitchen equipment (such as plates, bowls, knives, forks, spoons, bottle/can opener, mixing bowls, colander, saucepans, frying pans, cooking utensils, chopping board, kettle, teapot, toaster and tea towel).

### Pre-purchase Gas Bottle (included in the Value Pack)

The gas bottle(s) is supplied full. A service fee is payable on pickup of the vehicle:  
 \$25 - Cheapa Hitop/Cheapa 2 Berth ST/Cheapa 4wd Camper / Trailfinder 4WD Camper  
 \$35 - Cheapa 4 and 6 Berth Motorhomes

The gas bottle can be returned empty to Cheapa Campa at the completion of the rental. The fee applies for each part of a multiple rental.

### Additional Items

- **Linen and Bedding Kits (included in the value pack)** - \$35 per person per rental. Includes 1 x towel, pillowcase, sleeping bag, bed sheet
- **Extra Driver Fee (included in the value pack)** - \$3 per day, per driver, per rental
- **Camp Chairs (included in the value pack)** - \$17 each per rental
- **Camp Table (included in the value pack)** - \$24 per rental
- **GPS** - \$10 per day up to a maximum of \$100 per hire.
- **Heater/Fan** - \$15 per rental
- **Toilet Chemicals** - \$2.50 per rental
- **Baby Seats (included in the value pack)** - Two baby seat (must be pre-booked) suitable for children 6 months to 4 years of age can be fitted to the Motorhome range. Cost is \$30 per rental. Baby seats cannot be fitted in the Hitop Campervan, 2 Berth S/T Campervan and 4WD Camper vehicles. Children under 6 months of age cannot be accommodated in any of the Motorhomes.
- **Booster Seats (included in the value pack)** - Booster seats (must be pre-booked) suitable for children between 4 and 8 years of age can be supplied for the Campervan Range. Cost is \$30 each per rental. Booster seats cannot be fitted in the Hitop Campervan, 2 Berth S/T Campervan and 4WD Camper vehicles.
- **Satellite Phone** (must be pre-booked)- \$20 per day plus call charges.
- **First Aid Kits** - A First Aid kit is supplied in every vehicle. If the seal is broken or the Kit is not returned the Kit becomes the property of the renter and a \$50 fee is charged when the vehicle is returned.

*Additional packages may be offered on pick up.*

### Multiple Rentals

Consecutive Cheapa Campa Motorhome/Campervan rentals can be combined to qualify for a long-term discount rate. Rentals in the United States of America, Australia and New Zealand on Star RV, Apollo, Cheapa Campa and Hippie Camper can be combined to obtain a long-term discount rate, providing travel is within a 3 month period. If drop off of a vehicle and pick up of a new vehicle occurs on the same day then a day each will be charged per respective vehicle. Multiple rentals are treated as separate rentals under the one way fee and minimum rental period conditions. This discount does not apply to completed bookings.

## Travel Restrictions

### Two Wheel Drive Vehicles

- Cannot be driven on unsealed roads. The only exception is well maintained access roads less than 12 kilometres long to recognised campgrounds.
- Can be driven to any island including Tasmania and/or North of the Daintree River as long as written permission is obtained from Apollo prior to travel. Permission will be granted based on road and weather conditions at the time.

### Four Wheel Drive Vehicles

Can also be driven on recognized unsealed tracks but may only travel to the following remote areas with the express written permission of Cheapa Campa:

- Any Island (including Tasmania, excluding Fraser Island or Morton Island)
- Arnhem Land in general
- Birdsville Track
- Bungle Bungles
- Burke Development Road from Chillagoe to Normanton
- Cape Leveque
- Cape York (North of Daintree River)
- Finke Road
- Gibb River Road
- Kalumburu Road
- Mitchell Falls/Plateau
- Mereenie Loop
- Oodnadatta Track
- Savannah Way from Normanton to Borroloola
- Simpson Desert
- Strzelecki Track
- Tanami Track
- the Plenty Highway
- Warburton Road,
- and any other remote area

Vehicles are NOT permitted to travel

- Boggy Hole (Finke Gorge National Park)
- Central Arnhem Road, Fraser Island
- Gunbarrel Highway
- Moreton Island
- Old Gunbarrel Highway
- the Canning Stock Route,
- the last 2 kilometres of the Lennard River Gorge Road
- The Lost City in Litchfield Park
- the Old South Road from Maryvale to Finke
- the Old Telegraph Road section of the road to Cape York at any time.

Vehicles are NOT permitted to travel to Cape York between the months of December to May (at all other times permission is required to travel to Cape York).



Cheapa Campa reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions and the distance to nominated destinations in relation to the length of the rental period.

### **Change of Drop Off Destination**

If the renter wishes to change the drop off destination after the rental has commenced, they first must obtain authorisation from the Cheapa Campa Reservations. Subject to the change being approved, a minimum additional charge of \$700 will apply.

### **Repairs**

Although we run late model vehicles, it may happen that small repairs are required. Repairs up to \$100 may be affected without authorisation and will be reimbursed unless the damage is caused by the renter. For amounts over \$100, Cheapa Campa will need to be informed in advance. All vehicles are enrolled in the Australian Automobile Association and 24hr emergency roadside assistance is available.

### **Infringements and Administration Fees**

Cheapa Campa reserves the right to charge the renter for any speeding, toll way or parking fines not reported on return of the vehicle. In addition to these costs, Cheapa Campa reserves the right to charge for associated administration costs for processing the fines (irrespective of liability). An administration fee of \$75 per fine will be applicable.

### **Change Of Vehicle**

Should the vehicle booked be unavailable through unforeseen circumstances, we reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the renter to a refund.

### **Vehicle Category**

Vehicles cannot be requested by make or model, only by vehicle category.

### **Voluntary Downgrade**

Should the renter decide to take a lesser vehicle than booked they will not be entitled to any refund.

### **Limit of Liability**

In the event of no alternative vehicle being available to the renter our liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the renter) the remainder of the hire period.

### **Important**

We reserve the right to refuse any rental at our discretion.

### **Animals**

Service dogs are permitted to travel in our vehicles with prior permission from Cheapa Campa. No other animals are permitted in our vehicles.

### **Smoking**

No Smoking is permitted in our vehicles.

### **Cancellation Fees**

Please note there is a \$100AUD administration fee charged by Gallivanting Oz should there be any cancellations to a confirmed booking, in addition to any Cheapa Campa cancellation fees:

- If cancelled 91+ days prior to pick up. No Fee (\$100 Gallivanting Oz Administration fee)
- If cancelled 90 to 22 days prior to pick up – 10% of Total Rental (minimum \$350, incl of Gallivanting Oz Administration Fee)
- If cancelled 7 – 21 days prior to pick up – 20% of Total rental (minimum \$350, incl of Gallivanting Oz Administration Fee)
- If cancelled less than 7 days prior to pick up – 50% of Total Rental (minimum \$350, incl Gallivanting Oz Administration Fee)
- If cancelled on the day of pick up or no show – 100% of Total Rental (minimum \$350, incl of Gallivanting Oz administration fee)

There is no refund for late pick up or early return of a vehicle.

### **Travel Insurance**

We strongly recommend that clients ensure they take out the highest level of Travel Insurance.

## **PROTECTION PACKAGE**

### **Personal Injury**

The vehicle has third party insurance cover. It is likely that any other vehicle involved in an accident also has third party insurance cover. Depending on the circumstances of the accident, the renter may be entitled to claim for their personal injury against the third party insurance of the party responsible for the accident. The extent of such third party insurance varies in different States and Territories and Cheapa Campa strongly recommends that all passengers take out their own Personal Injury Travel Insurance.

If the renter is responsible for the accident the Vehicles third party insurance should cover the renter for the liability except where the renter has committed a breach of the Vehicles third party insurance, e.g. drink driving.

### Property Damage

The vehicle is insured for damage to it or damage to the property of a third party. However the renter is responsible up to the amount of the applicable Liability for the cost of such damage to third party property, or to the rented Vehicle. The renter is also responsible for the cost of demurrage for the period the Vehicle is unavailable due to repairs. The liability applies in respect of each claim, not per rental. In addition to the Liability an administration fee of \$75 will be charged per claim.

The liability applicable regardless of who is at fault and must be paid at the time of the accident is reported to Cheapa Campa, not at the completion of the rental period. Cheapa Campa reserves the right to charge the renter for any vehicle damage including Third Party property damage not reported on return of the vehicle.

### Standard Liability

The below standard Liability and Liability Reduction Options does not include windscreen and tyre damage (renter is responsible for windscreen and tyre damage at all times).

#### Hi Top and 2 Berth ST

	Cost per day	Bond	Liability
Standard Liability	Included	AU\$2,700	AU\$2,700
Liability Reduction Option 1:	\$18* (max \$630, i.e. 35 days rental)	\$1,200	\$1,200
Liability Reduction Option 2 (VIP Cover): (included in the Value Pack)	\$28* (max \$980, i.e. 35 days rental)	\$250	\$0

#### 4 and 6 Berth Motorhomes and 4WD Campers

	Cost per day	Bond	Liability
Standard Liability	Included	AU\$5,000	AU\$5,000
Liability Reduction Option 1:	\$24* (max \$1,200, i.e. 50 days rental)	\$2,500	\$2,500
Liability Reduction Option 2 (VIP Cover): (included in the Value Pack)	\$39* (max \$1,950, i.e. 50 days rental)	\$250	\$0

\* The minimum amount payable for each reduction option per rental segment will be based on the minimum rental period applicable for your rental.

### 4WD Additional Cover:

This additional cover for AU\$199 is available when either Liability Reduction Option 2 (VIP Cover) or the Cheapa Campa Value Pack has been purchased.

Coverage with this offer will protect the renter for:

- Accidental damage to the overhead and under body sections of the 4WD campervan\*
- Unlimited tyre and windscreen cover
- Damage to the awning
- Unlimited kilometres
- Towing and vehicle recovery costs from 4WD roads where permission from Cheapa Campa to travel on these roads had been granted

*\*Overhead and underbody damage is not covered in the event of a single vehicle roll over. This protection does not include single vehicle rollover*

### Bond

For security purposes, only a credit card can be used to provide a Bond. With the Standard Liability and Liability Reduction Option 1 the bond will be debited to the credit card account immediately. When the bond is debited a non-refundable credit card administration fee will apply of 4.5% for American Express and Diners Club and 2% for Visa and Mastercard, Visa Debit and Mastercard Debit. With Liability Reduction Option 2 (VIP cover) the Bond is payable to Cheapa Campa by an open signed credit card imprint with an authorisation obtained (sufficient funds must be available) for AU\$250. The credit card holder must be present and able to sign for the Bond upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

The Bond is fully refundable when the vehicle is returned to the correct location on time, is full of fuel and all other terms of the Rental Contract have been complied with. If there is damage to the vehicle on its return, the Bond will be used to cover the cost of such damage up to the amount of the relevant Liability. However, if the terms of the Rental Contract are breached and the Bond is insufficient to cover the damage then any extra cost will be charged. Refunds by credit card including bond refunds can take up to 21 working days depending on the renter's Financial Institution.

Bond Roll Overs are permitted for multi hires only within the same brand and same country when the bond is banked.

### Full Responsibility

At all times the renter is responsible for:

- Damage caused where the terms of Rental Contract have been breached.
- Damage caused by negligence.
- Damage caused to the Vehicle in any way by part or total water submersion or salt water.
- Damage caused by a single vehicle roll over.
- Damage caused to the tyres and windscreen except where 4WD Additional Cover has been purchased.
- Damage caused to the Vehicle by the renter's wilful conduct. *(cont over page)*

- Damage caused to the Vehicle when using the Vehicle in contravention of any legislation or regulation controlling vehicular traffic.
- Damage or loss caused to any personal belongings.
- Damage caused due to the use of incorrect or contaminated fuel
- Damage to the awning, overhead or underbody of the Vehicle.

### **Rates/Terms/Conditions**

Are subject to change without notice.